

JOB DESCRIPTION

Company Name	CCU commercial Bank Plc.	Department	IT
Position Title	Digital Technology Officer	Job Grade/Level	
Job Overview	This role is responsible for Digital Banking channels and Technology such as Mobile banking, Internet banking, Digital Channels and Open Banking API.		
Key Relationship	Report to	Supervises	Other relationships
	Manager, Digital Technology	All Staff of Digital Technology	Core Banking, Card and Business team

Key Responsibilities

Describe the key responsibilities of the position. These should not comprise a list of single tasks; instead you should aim to categorize what this role is responsible for in broad categories.

Skill Majors of Digital Technology

- Knowledge of evaluating the system architecture and infrastructure of digital banking systems from software supplier.
- Prepare technical specifications for vendors building digital banking app based on the system's agreed-upon architecture.
- Implementation and support projects related to Digital.
- Work on analyze, develop product, improve/ enhance features utilities Digital Banking channels.
- Support Mobile Banking, Internet Banking, other digital channel products.
- Ensure the system running smoothly (24/7) with healthy performance.
- Stay up to date with the latest technology trends and evaluate their potential impact on the bank.
- Ensure the technology infrastructure is scalable, secure, and optimized for performance.

Majors of System Integration

- Setup, and configure middleware road map to align bank business growth.
- Work with a third-party system to deliver the system integration solution.
- API development, API Management, API orchestration, API administration and Security protocols
- Other tasks assigned by line management.

Leadership

- Build the teamwork to do well to reach the bank goal.
- Self-motivated, self-management, teamwork
- Join with another team to stay together focus on one goal.
- Self-improvement and self-learner to keep update to the latest technology.

Key Competencies required for this role
<ul style="list-style-type: none"> <input type="checkbox"/> Basic background/strong interest in information technologies, and business analysis. <input type="checkbox"/> Knowledge on software development process. <input type="checkbox"/> Have good teamwork, good communication, motivating, problem solving. <input type="checkbox"/> Be a Problem Solver, Highly Analytical, Resourceful, Hard working. <input type="checkbox"/> Ability to work under pressure. <input type="checkbox"/> Have excellent communication and organizational skills
Experience Profile
<ul style="list-style-type: none"> <input type="checkbox"/> Bachelor's degree in information technology or related fields. <input type="checkbox"/> Good in English and Khmer (Writing and Speaking) <input type="checkbox"/> 2 years' experience in related field. <input type="checkbox"/> Familiar with library and framework such as JQuery, Angular, React, etc <input type="checkbox"/> Experience of using C#, ASP.Net and SQL Server, MySQL Server, PostgreSQL is a must. <input type="checkbox"/> Knowledge of API programming of Web Services & REST (JSON, XML data exchanges) <input type="checkbox"/> Working in popular operating system environments like iOS and Android is plus. <input type="checkbox"/> Knowledge of System Integration base message exchange and message transform
Other Information
<p>Keep improving and learn the new technology to stay up to date and bring CCU Bank with customer centric, product innovation and digital banking.</p>

Note: The Position Description must be completed for each position when a new employee is onboarding, or the responsibilities of the job change.

Approved by:

Employee's sign off: